

## **JOB DESCRIPTION – Social Worker – Masters Level (MSW)**

### **Purpose:**

The primary focus of the Social Worker is to restore, maintain and enhance the emotional and social functioning of the diverse patient population of the West Durham Family Health Team (WDFHT). Working in collaboration with an interdisciplinary team, the Social Worker uses a solutions-based, brief counseling model to provide patient support. The Social Worker provides various types of interventions including individual and/or group counseling, health promotion, disease prevention, and care navigation. The Social Worker participates in the development, implementation, monitoring and evaluation of programs and services provided to patients of the WDFHT.

### **Qualifications and Experience:**

- Master's Degree in Social Work
- Current certification with the Ontario College of Social Workers and Social Service Workers
- Minimum 5-7 years' experience as a Social Worker; experience in a primary care setting preferred
  
- Knowledge and skill in group counseling including cognitive behaviour therapy, self-management, motivational interviewing and Mindfulness.
  
- Excellent crisis intervention skills
- Knowledge of community resources and familiarity with community outreach
- Strong ability and interest in linking patients to community resources
- Effective interpersonal and communication skills (written/verbal), self-directed.
- Superior problem-solving and conflict resolution skills
- A strong team player with the ability to prioritize, manage time effectively and be flexible in a dynamic work environment.
- Ability to be innovative and creative in order to develop strategies that successfully meet the needs of diverse patient population.

### **Roles and Responsibilities:**

The role and responsibilities of the Social Worker for the Family Health Team include but are not limited to:

1. *Assessment:* Assessment and diagnosis of psychosocial problems
2. *Treatment and Management:*
  - Provides individual and group counseling services;
  - Works within the primary care model of brief therapy and ensures seamless transition to community resources as appropriate; and
  - Facilitates group counseling sessions including cognitive behaviour therapy, self-management, motivational interviewing and Mindfulness.